

## CITY OF DETROIT • 2003 ANNUAL REPORT TO THE COMMUNITY



# Telling Our Story

MAYOR KWAME M. KILPATRICK



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**Y**ears from  
n o w ,  
when our  
children

and grandchildren are  
raising families in the  
bustling, high-tech

metropolis of Detroit, there is one story  
from 2003 you can be certain they will  
recount to their kids.

They will tell them of a blazing hot  
afternoon in August when a powergrid went  
haywire and pulled the plug on Detroit,  
along with much of the northeastern  
United States. The way our children will  
tell it, the story of the Great Blackout will  
be full of drama, and probably some exag-  
gerations, but the importance and moral  
of the story will be passed from generation  
to generation: it was a time when  
Detroiters reached out, stood together,  
and showed the true meaning of communi-  
ty.

In a year full of change and challenge,  
turning points and triumph, the Great  
Blackout was in many ways a snapshot of  
2003. It was a shining example of every-  
thing that makes our City great. And it  
was proof to the world that it is indeed a  
new day in Detroit.

For further evidence you need look no  
further than these pages, the City of  
Detroit's 2003 Annual Report to the  
Community. In many compelling and  
inspiring chapters, it tells our story and  
details the remarkable progress we have  
made in the past year.

From education to economic develop-  
ment, from public safety to public works,  
the focus of this administration has been  
on Kids, Cops, Clean: improving the qual-  
ity of life in Detroit and rebuilding our City  
for our children.

In 2003 we took dramatic steps to  
transform our public school system and



ensure every child receives a first-class education that provides them with the skills to compete in the new global economy.

In 2003 we brought three high-tech companies with thousands of jobs to Detroit, we closed deals for permanent hotels and casinos, we cleared the way for thousands of new housing units, and we brought in millions of dollars for small business and neighborhood development.

In 2003 we took an historic step in transforming our police department with the City's first female chief, Ella Bully-Cummings, and by reaching an agreement with the Department of Justice to make long-needed changes in department procedures and operations.

In 2003 we saw marked improvement throughout the City with an aggressive new grass-cutting program for City parks, a new effort to overhaul public lighting, and new procedures for trash pickup.

While we all share in these accomplishments, I am

perhaps most proud of the record-breaking commitment citizens demonstrated throughout the year. Almost 60,000 people pitched in to clean up our City with Motor City Makeover and nearly 50,000 answered the call for Angels' Night. A record number of parents and children also got involved in Mayor's Time after-school programs in 2003.

Throughout the year, Detroiters gave of their time and expertise to help each other and our City. It is this spirit that has defined Detroit for generations, and it is this spirit that will ensure, for the sake of our children, we become a leading City in the 21st century.

In these pages our story is told with some facts and figures, but also with stories of ordinary people who have done extraordinary things.

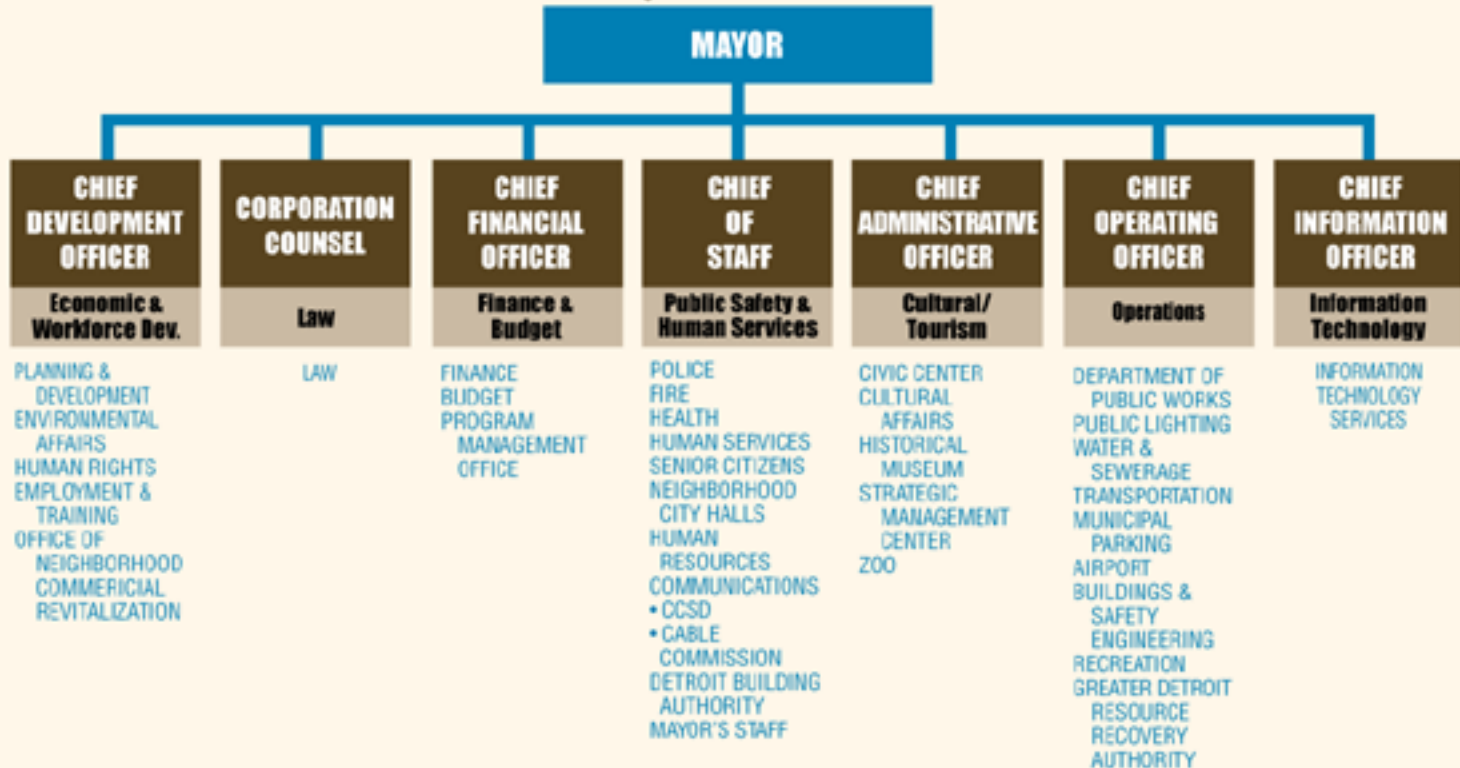
As you come to the end of this report, you will find the backcover says only, "To Be Continued" and much of the page is blank. That space is for you. What are your hopes and dreams for 2004? What will you do to make a difference? How will you help our children succeed? Write your story, or your plan to get involved. Years from now, after they recall the Great Blackout, what will your children say about you?







# The Kilpatrick Team







1. **Honorable Kwame M. Kilpatrick**, Mayor
2. **Walter Watkins**, Chief Development Officer
3. **Ruth Carter**, Corporation Counsel
4. **Sean Werdlow**, Chief Financial Officer (CFO)
5. **Christine Beatty**, Chief of Staff
6. **Derrick Miller**, Chief Administrative Officer (CAO)
7. **Carolyn Williams-Meza**, Chief Operating Officer (COO)
8. **Tene Ramsey**, Director, Senior Citizens
9. **Elizabeth Quinones**, Deputy Director, Senior Citizens
10. **Ulysses Bardell**, Deputy Director, Department of Public Works (DPW)
11. **Sarah Life**, Director, Environmental Affairs
12. **Karen Dumas**, Director, Cultural Affairs
13. **Wendy Broden**, Director, Human Resources
14. **Judith West**, Deputy Director, Department of Health & Wellness Promotion (DHWP)
15. **Roger Short**, Director, Budget
16. **Shawny DeBerry**, Deputy Director, Municipal Parking Department (MPD)
17. **Ronald Ruffin**, Director, MPD
18. **Mark Petty**, Deputy Director, Public Lighting Department (PLD)
19. **Ronald Kagan**, Director, Detroit Zoological Institute
20. **Shelby Slater**, Director, Homeland Security
21. **Tyrone C. Scott**, Commissioner, Detroit Fire Department (DFD)
22. **Seth Doyle**, Deputy Fire Commissioner, DFD
23. **Medina Noor**, Director, Administrative Hearings
24. **Shannon McCarthy**, Director, Communications & Creative Services Department (CCSD)
25. **Lawana Ducker**, Deputy Director, CCSD

26. **Paula Genties-Harris**, Director, Detroit Cable Commission
27. **Al Fields**, Deputy COO
28. **Harold Cureton**, Assistant Chief, Detroit Police Department (DPD)
29. **Ella Bully-Cummings**, Chief, DPD
30. **Walter Shoulders**, Assistant Chief, DPD
31. **Ricardo Kisner**, Chief Accounting Officer
32. **Victor Mercado**, Director of Detroit Water & Sewerage Department (DWSD) & Director, PLD
33. **Brenda Braceful**, Deputy Corporation Counsel
34. **Diane Martin-Parker**, Deputy Director, Information Technology Services (ITS)
35. **Ernestine Heath**, Deputy Director, Mayor's Office Neighborhood City Hall (NCH)
36. **Elizabeth Benson**, Director, Detroit Building Authority (DBA)
37. **Cynthia Bell**, Deputy Director, Employment & Training
38. **Gary Fujita**, Deputy Director, DWSD
39. **Henry Hagood**, Director of Development, Planning & Development
40. **Burney Johnson**, Director of Planning, Planning & Development
41. **Alan Levy**, Director, Office of Neighborhood Commercial Revitalization
42. **Matthew Grady**, Deputy Director, Finance
43. **Clarence Williams**, Treasurer
44. **Lou Pavledes**, Director, Civic Center
45. **Sheilah Johnson**, Deputy Director, Buildings & Safety Engineering (B&SE)
46. **Amru Meah**, Director, B&SE

47. **Delbert Brown**, Interim Director, Airport
48. **Charles Beckham**, Director, Recreation
49. **Sunday Jaiyesimi**, City Engineer
50. **Raymond Cheeks**, Director, NCH
51. **Noble Maseru**, Director, DHWP
52. **Lucius A. Vassar**, Director, Corporate & Civic Affairs
53. **Norman White**, General Manager of Administration; Detroit Department of Transportation (DDOT)
54. **Marisol Simon**, Deputy Director, DDOT
55. **Dwayne Haywood**, Director, Human Services
56. **Shenetta Coleman**, Deputy Director, Human Services
57. **Pamela Scales**, Deputy Director, Budget
58. **Regenia Simmons**, Director, Human Rights
59. **Cylenthia LaTaye-Miller**, Director, Employment & Training
60. **Grenae Dudley**, Director, Mayor's Time
61. **Glenn Blanton**, Deputy Director, Civic Center
62. **Dennis Zembala**, Director, Historical
63. **Christine Granger**, Deputy Director, Historical
64. **Michael Brinker**, Director, Greater Detroit Resource Recovery Authority (GDRRA)
65. **Dave Manney**, Communications Director
66. **Eddie McDonald**, Legislative Liaison
67. **Roger Cheek**, Director, Labor Relations
68. **Kandia Milton**, Director, Office of Targeted Business

Not pictured: **Dave Rayford**, Chief Information Officer; **Ali Freeman**, Deputy Director, Human Resources; **James Jackson**, Director, Department of Public Works; **Lee Stephenson**, Deputy Director, Recreation



# Our Story, A to Z

**U**nder the leadership of Mayor Kwame M. Kilpatrick, the City of Detroit continued to improve the quality of services delivered to citizens in 2003, while moving forward on many new fronts.

A sluggish regional and national economy, along with state government funding cuts, seriously impacted the City's finances. Nevertheless, the City has been able to withstand this downturn thanks to an aggressive, creative and proactive administration.

The Communications & Creative Services Department is pleased to present the City of Detroit's 2003 Annual Report to the Community that documents the accomplishments of each City department from A (Airport) to Z (Zoo).

## Airport

After years of neglect and deferred maintenance, the City demolished vacant buildings around the Airport grounds. The City also invested heavily in new equipment and staff training to improve safety and service.

Takeoffs and landings at the airport were up seven percent. The resulting revenue increase means the airport will finish its current fiscal year with a balanced budget for the first time in 15 years.

Airport management completed its Airport Master Plan update and submitted it to the Federal Aviation Authority for approval. The update will make the Airport eligible for federal funding for future capital improvements.



*Mayor Kilpatrick delivers his State of the City address.*



*The Human Resources department introduces its revamped tuition reimbursement program, which provides more financial incentives to city employees to further their education and training.*

1•5-20•03

*Detroit hosts its most successful North American International Auto Show ever. The event at Cobo Center draws more than 800,000 visitors as well as significant positive exposure for the city from national and international journalists.*

JANUARY

## State of the City

In his State of the City speech in early 2003, Mayor Kwame M. Kilpatrick talked about his commitment to the education of Detroit school students. The Mayor stressed how the system needed effective governance with clear authority and accountability. And during 2003, he acted with bold and visionary leadership to chart out a plan to accomplish this objective.

The Mayor announced in his speech the appointment of five new members to the Detroit School Board. The members, whose expertise and energy brought new leadership and vision to the board include: Detroit businessman Bill Brooks, community activist and former Michigan State Rep. Belda Garza, President and CEO of Detroit Youth Foundation



## Seniors enjoy special bond with men and women in blue



*Detroit Police Lt. Kyra Joy Hope of the 12th Precinct chats with Adine Finley (center) and Emma Wright of the West State Fair senior housing center.*

The men and women of the Detroit Police Department have their share of admirers throughout the entire metro area. But perhaps none are as devoted as the residents of the West State Fair senior housing center.

And the admiration goes both ways.

"We just love the police officers from the 12th Precinct," said Adine Finley, a resident at the housing center. "They are so kind and thoughtful to us. We consider them part of our families."

Police officers from the 12th regularly visit the seniors, and even take them to the movies. Not only does this attention make the residents feel more secure, it also provides a source of companionship.

"They make us feel very special, and really brighten up the days of many of our residents," Finley said.

And the seniors also visit the police officers, stopping in during their walks around the neighborhood.

"We have a real special bond with the folks from West State Fair," said Commander Shereece Fleming-Freeman. "The officers relate well with them and enjoy serving them."

*The Cannon Recreation Center begins aggressive recruitment drive that triples its number of members.*

1•10•03



*Detroit Police Department introduces its new Fugitive Apprehension Services Team (FAST) that netted more than 2,000 fugitive arrests during its first year.*

1•21•03

*Mayor hosts roundtable discussion on health care at Detroit Athletic Club.*



*Dr. Gerald Smith, Co-founder and CEO of Think Detroit Michael Tenbusch, and President and CEO of City Connect Geneva Williams.*

*Mayor Kilpatrick delivers his State of the City address.*

## Budget

Precise revenue projections and accurate expenditure estimates by the Budget Department contributed greatly to the City's improved financial outlook in 2003.

Budget implemented a new intranet site that enables other departments to electronically access forms, management reports and other budget-related documents.

The Government Finance Officers Association awarded the Distinguished Budget Presentation Award to the Budget Department for the presentation quality and readability of the City's budget.

## Building Authority

In November, the Detroit Building Authority broke ground on the new \$14-million Emergency Services Center-Southwest (ESC-S) at Fort near Clark Street. The ESC-S will consolidate the operations of the 3rd and 4th Police Precincts and house the Detroit Fire Department's Engine Company No. 27 and Ladder Company No. 28.

When completed in June 2005, it will be the first time in the City's history that police and fire operations occupy the same facility.

In addition, the Municipal Parking Department will operate a payment window at the ESC-S to allow citizens to handle parking ticket issues.



On Nov. 5 Mayor Kilpatrick, along with (left to right) Elizabeth Benson, Director, DBA; Deputy Chief Brenda Goss-Andrews; Larry Givens, Director, Detroit Empowerment Zone; Chief Ella Bully-Cummings, and Chief of Staff Christine Beatty, break ground on the new Emergency Services Center - Southwest.

## Buildings & Safety Engineering

The City has a new tool to battle blight in neighborhoods and commercial districts. The new Property Maintenance Code empowers B&SE to levy civil penalties against property owners who fail to maintain their structures and surrounding grounds.

Other blight-fighting measures enacted by the department include a program that funds the removal of dangerous structures through insurance escrow funding. B&SE is also working with other City and Wayne County agencies on a program that rescues abandoned houses and turns them over to community groups for rehab.

Beyond reducing the number of vacant and dangerous structures, B&SE issued 3,005 building permits on projects that represent a new investment of \$368 million.



The Senior Citizens Department provides food and other donations for seniors who were displaced from the Industrial Senior Apartment Complex for a week because of an industrial fire.

2 • 12 • 03

The Senior Citizens department hosts a Leadership Conference & Luncheon that attracts more than 200 attendees.

# FEBRUARY

## Visionary Leadership



Successful chief executives, whether they are running a Fortune 500 company or a big city government, have one trait in common. They always surround themselves with superior talents who are strong administrators and can implement the CEO's vision.





## Parks boosters hail new maintenance policies

Diane Jones used to be the Detroit Recreation Department's worst nightmare.

"I was their biggest critic," she said. "I'd go in front of the TV cameras and complain about how dirty and trashy Palmer Park and our other parks were."

Today, Jones is one of the department's biggest boosters.

"There has been a major improvement," she added. "All of the parks are cleaner and the grass gets mowed regularly. It's a noticeable difference."

She credits the team of Carolyn Williams-Meza, the City's Chief Operating Officer, and Lee Stephenson, Deputy Director of the Recreation Department, for the City's new emphasis on park maintenance.



City parks like Balduck and Palmer have never looked better, according to residents Norma Laskey (left) and Diane Jones.



"Maintenance wasn't a priority before, but it sure is now, since Mayor Kilpatrick brought them in," Jones explained.

Over on the east side, Norma Laskey is very happy about the attention Balduck Park is receiving.

"Balduck is our pride and joy, and the City has really been taking care of it," Laskey said.

While the Park has always received special care from a dedicated group of volunteers, the increased attention by the City, with more fre-

quent grass cuttings and trash pickups, has prompted more residents to get involved.

"More and more people have been turning out for the volunteer cleanups we hold at Balduck three times a year," she noted.

The result? "This is the best I've seen Balduck Park in the 50 years I've lived here," said Laskey.



*Detroit Water & Sewerage Department completes installation of a new pump station at 14 Mile and Haggerty Road to better serve western Oakland County communities.*



## MARCH

*Detroit Fire department reorganizes its Emergency Medical Service division.*



Mayor Kilpatrick's cabinet features the "best and brightest"—individuals with diverse backgrounds and experiences. Each of the Mayor's cabinet members has a passion for public service.

Each member of the eight-person cabinet oversees different departments and functions of City government. Their mission, though, is singular: to provide the best and most efficient City services to citizens.





*Mayor Kilpatrick hosts a town hall meeting on homeland security and outlines his 10-point action plan to make Detroit more secure.*

## City's support helps nonprofit help others

As a United Airlines executive in Chicago, Detroit native Alison Vaughn enjoyed a fasttrack career, and definitely knew how to dress for success.

Tragedy struck when Her sister Cheryl, whom she had not seen for 20 years, was diagnosed with terminal cancer. After she passed, Vaughn learned that Cheryl had been a welfare recipient for several years.

This discovery inspired her to move back to Detroit to form Jackets for Jobs, a nonprofit organization devoted to helping women make the transition from welfare to work.

"We provide career skills training, employment etiquette skills, and professional work apparel for women who are entering the workforce for the first time," Vaughn said.



3•24•03

*Mayor Kilpatrick hosts a town hall meeting on homeland security and outlines his 10-point action plan to make Detroit more secure.*

**MARCH**  
CONT'D.

*Detroit Zoological Institute becomes one of only 11 North American zoos to breed the endangered Siberian tiger.*

3•27•03

*Detroit Police Department destroys 5,035 weapons in the largest gun burn in the City's history.*



## Women of the Kilpatrick Administration

Behind every good man is a strong woman. Or in the case of the Kilpatrick administration, make those 54 strong women. Under Mayor Kilpatrick, there are more women executives in positions of authority and responsibility in City Government than at any other time in its history.

*Left to Right: Ruth Carter is the City's*





*Alison Vaughn says the right wardrobe gives women transitioning to the workforce the confidence to go out and conquer the world.*

Like many start-ups, Jackets for Jobs struggled to keep its doors open. But then she turned to the City's Employment & Training Department, which helped get the organization certified as a Michigan Works affiliate.

That certification brought funding and resources that is allowing Jackets for Jobs to expand its program. During its 2002-2003 fiscal year, the organization helped prepare 772 women for the workforce.

While the names of these women are dif-

ferent, their stories are often similar.

"Our customers are unwed mothers, with multiple children from different fathers," Vaughn explained. "They dropped out of high-school and have no job skills or work experience."

Jackets for Jobs provides them with valuable job training and job etiquette lessons, as well as new work apparel.

"We have women who break down and cry because they never thought they could look so good," Vaughn said. "It gives them so much encouragement and self-confidence, and empowers them to go out and make a difference in their lives."

Without the City's intervention, though, Jackets for Jobs may not have been able to continue its good work.

"I'm very grateful to the City for helping us keep this going."

Jackets for Jobs keeps the memory of Vaughn's sister alive. But it's also keeping the dream of a better future alive for hundreds of Detroit women and their families.

*The Information Technology Services department implements new tracking system that allows multiple city departments to track all complaints, violation notices, municipal civil infractions, repeat offenders and dispositions.*



APRIL

4•1•03

*Mayor Kilpatrick leads delegation to Washington, D.C., to support the University of Michigan's position on affirmative action.*

## Civic Center

The world's premier auto show set a new attendance record at Cobo Center in 2003. More than 800,000 people attended the two-week event. The North American International Auto Show also showcases Detroit in a very positive light to thousands of national and international journalists.

Another highlight was the booking of eight major conventions and events. The bookings will bring significant tourist dollars to the City in upcoming years.

## Cable Commission

In 2003, the commission produced 192 original television programs that were entertaining and educational.

In addition, the commission helped resolve service and billing issues between residents and the cable television provider in Detroit. The commission handled some 6,956 inquiries or complaints during the year.



Corporation Counsel, charged with running the City's Law Department and protecting the City's legal interests.

Carolyn Williams Meza is the Chief Operating Officer of the City of Detroit and is responsible for nine operating departments.

Christine Beatty is the Mayor's Chief of Staff and oversees 10 departments, plus

the Mayor's office staff. Ella Bully-Cummings leads the distinguished men and women of the Detroit Police Department. she is the City's first-ever female police chief.

Besides Chief Bully-Cummings, 10 other women are high-ranking DPD executives. And 12 women serve as directors of City Departments.



## Speeders targeted on southwest residential street



Mark Hardy lives in the same house he grew up on Liddesdale Street, and he wants to make it safe for his son, Mark Jr.

Having a speedway in front of your house would diminish the quality of life in any neighborhood, especially when you fear for the safety of neighborhood children.

That was the situation that residents on Liddesdale Street lived with every day. Cars turning off W. Outer Drive would zoom down their side street at speeds easily exceeding 60 miles per hour.

It took a near-miss before residents finally said, 'enough is enough.' One day, while a mother and her young daughter were playing two-square on the sidewalk, an SUV that was speeding down Liddesdale hit a bump in the road and spun out of control.

"The car skidded sideways for five or six houses, then jumped a curb and headed toward the woman and the little girl," said Mark Hardy, president of the Liddesdale Block Club. Luckily, the SUV stopped six inches short of hitting them both.

The block club met with the 4th Precinct, which agreed to put traffic patrol officers on Liddesdale to monitor the situation. On the first day, the police issued 43 speeding tickets.

While posting traffic cops on Liddesdale has reduced the number of speeders, a more permanent solution was needed. In the next few months, the City will install stop signs on Liddesdale, two at Salliotte and two at Peters.

"We're pleased with how the police and the City are handling this situation," Hardy said. "We want our kids to be safe while riding their bikes and playing in the neighborhood."



4•14•03

Department of Public Works begins busy road construction season. During 2003, an all-time high 160 miles of roads were resurfaced within the city.



The Recreation Department initiates its new 10-day grass-cutting cycle in all City parks.



APRIL  
CONT'D.

A new chlorination facility is completed at Detroit Water & Sewerage department's Wastewater Treatment plant.

## National retailers re-discovering Detroit

Cynics used to say: "The last one who leaves Detroit, please turn off the lights."

In 2003, the lights of businesses like Brooks Brothers, Hilton Hotels, the Hard Rock Café, Borders Books, Farmer Jack, and Julian Scott shined brightly, no doubt silencing these same skeptics. These are



## Communication & Creative Services

CCSD continued to promote Detroit and City departments by producing compelling visual, graphic and written communications.

The department's public relations efforts on community initiatives like Motor City Makeover and Angels' Night helped turn out a record number of volunteers. CCSD's outreach efforts effectively informed the public on a number of service delivery issues, including citywide changes on trash pickup days.

## Cultural Affairs

The Cultural Affairs Department's Culture Connection program transported more than 13,000 young people and seniors to the city's many cultural attractions in 2003.

The department also awarded nearly \$145,000 in grants to

more than 50 nonprofit art and cultural organizations. In addition, technical expertise was provided to 346 nonprofit organizations and individuals.

## D-DOT

To improve customer satisfaction, D-DOT instituted a new policy of washing the exterior and cleaning the interior of every coach more frequently.



Mayor Kilpatrick talks with Russell Simmons at Detroit's Hip Hop Summit.

D-DOT also installed 40 new bus shelters across the city, and every shelter, new or old, is now washed on a weekly basis.

There were noticeable service upgrades as well. The number of coaches running during peak travels times increased, and suburban service was added. Additionally, D-DOT garages were modified to better maintain and service coaches.



The Tigers opened their 2003 season in March, one of the earliest Opening Days in Detroit history. Joining Mayor Kilpatrick at a pre-game ceremony are, from left, Wayne County Executive Robert Ficano, U.S. Senator Debbie Stabenow, and Michigan Governor Jennifer Granholm.



4•26•03

City hosts Hip Hop Summit Action Network's Detroit Hip Hop Summit as part of the second annual NAACP Freedom Weekend.



MAY

5•1•03

Mayor's Time hosts a National League of Cities seminar that brought in experts from around the country to discuss the City's after-school programs.



just a few of the prominent local and national brand names that opened their doors in Detroit during the past 12 months.

Companies are discovering that Detroit is a retail hot spot, with 4,400 new residential units under construction and major corporations like Compuware, EDS and OnStar moving thousands of employees to Detroit workplaces.

## Employment & Training

One of the department's major successes this past year was helping residents make the transition from welfare to work. Some 16,400 welfare participants were served during 2003; now more than 60 percent of them are employed full-time, many earning average hourly wages of \$10 or more.

The department also provides transportation to and from work for 300 low-income people.

Another segment of the city's population, youth and adults with disabilities, was well served by the department thanks to several grants the City received from the U.S. Department of Labor.



*The Employment & Training Department hosted an "Info Expo" that brought together human services agencies and career development agencies. The event helps these entities connect with one another so that they can operate in partnership to better serve the needs of their customers.*

## Environmental Affairs

As a mature, industrial city, Detroit most likely has more "brown-fields" than any other community in Michigan. Fortunately, the City has one of the country's most aggressive, far-reaching brownfield development programs.

Administered by the Environmental



*The Max M. Fisher Music Center, the new world-class home of the world-class Detroit Symphony Orchestra, opened in October. Mayor Kilpatrick joined other civic, corporate and government officials to officially open the "Max."*

Affairs Department, the City's brownfield remediation and development efforts returned hundreds of acres of under-utilized land to the tax rolls in 2003, creating \$224 million in new investment and generating 484 quality jobs.



MAY  
CONT'D.

*Wall Street bond rating agencies maintain Detroit Water & Sewerage department's "AA" bond rating, which allows department to borrow money at lower interest rates.*

**"AA"**

5•12•03

*Detroit Zoological Institute begins construction of new Ford Center for Environmental and Conservation Education.*

*The Finance Department completed the citywide upgrade to DRMS Oracle 11i, giving the City a state-of-the-art financial management system.*

# New EMS equipment enhances community safety



During 2003, the Detroit Fire Department purchased four new ECHO rapid response units, fully equipped with life support apparatus. The ECHO units provide additional medical support during large emergencies; the primary focus of ECHO units is to assist and provide relief



## Neighbors give "thumbs up" over abandoned house demolition

A group of neighbors on the south-west side had an added reason to rejoice this past Easter season. An abandoned house on Logan Street that had been plaguing the neighborhood for several years was finally demolished.

"We were so happy when it was bulldozed," said Jean Garcia, who lives on Lane Street, right behind where the derelict property stood. "The house was a great source of frustration to us."

The house had been the site of drug trafficking in the late 1990s, and after a fire partially damaged the structure, still stood as an extreme danger to children in the neighborhood.

The neighbors contacted City Hall and petitioned City Council to do something about the house, but nothing was done...until Mayor Kilpatrick took office.

The 4th Precinct secured a dumpster, and the neighbors volunteered to help



Jean Garcia (second from right) and her neighbors in the Logan-Mullane area are jubilant now that the City demolished an abandoned house in their neighborhood.

clean up the lot. And then the City sent its demolition contractor over in April to knock the house down.

The site is now just a vacant lot, but a beautiful one that is being maintained regularly

by the neighbors.

"It looks great," Garcia said. "Everybody is pleased with the outcome, and we are appreciative of the City acting on it for us."

Human Resources Department upgrades computer software that allows the department to recruit and place job applicants more efficiently.



Act 312 arbitration agreement reached with Detroit Police Lieutenants and Sergeants Association.

Detroit Fire Department establishes East and West mass casualty EMS supply vehicles.



# JUNE

for ambulances that may be needed in other parts of the city.

Also brought into service in 2003 was a \$483,000 fire truck that replaced an older piece of equipment.

The new public safety equipment reflects the Kilpatrick Administration's



commitment to making the health, safety and security of every Detroit citizen a top priority.



## Finance

The City was also more proactive in capturing revenue opportunities. The Finance Department instituted a new State Tax Automated Compliance System (STAX) which identified more than 7,500 taxpayers that filed IRS returns but not City of Detroit tax returns.

*Mayor Kilpatrick at the grand opening of the new Farmer Jack on East Jefferson.*



This system will help the City collect more than \$20 million in unpaid income tax.

Despite the tough economy, the Wall Street bond rating agencies continue to look favorably at the City's financial operations. The City maintained all of its various bond-rating levels in 2003.

## City, merchants

When it comes to farmers' markets, Detroit has everything that other cities could hope for: location and a rich, rich history.

The Greater Downtown Partnership, an arm of the City's Economic Development Organization, worked closely in 2003 with business owners in the Eastern Market on a revitalization plan to make the Eastern Market even better.

While many plans have been bandied about for the district over the years, Eastern Market merchants say this one is different because all of the interested parties are at the table and are pursuing improvements in manageable chunks.

"We're building on things that we did in the past, and we are not reinventing the wheel," said Robert Heide, president of the legendary Rocky Peanut Company.

The Eastern Market redevelopment plan calls for improvements to two historic landmarks, Shed No. 2 and Shed No. 3. Shed No. 2 will remain an open-air



*The NCAA awards the prestigious Men's Basketball regional finals to Detroit in 2008 and the Final Four in 2009.*

**JUNE**  
CONT'D.



*Department of Transportation begins more frequent washing and cleaning of all buses.*



6•25•03

*Farmer Jack opens its largest Michigan store on East Jefferson Avenue.*

## Scout cars go high-tech

Computers have revolutionized every workplace, including the place where most Detroit police officers do their work: inside scout cars.

In 2003, the Detroit Police Department installed 420 computers inside police cars. The computers provide

instant data to police officers, making it safer for the officers and helping them do their jobs more efficiently. For instance, the magnetic strip on the back of a driver's license can be swiped across a card reader, telling the officer instantly whether a motorist has any outstanding warrants.



## team up to polish a great jewel

structure, while Shed No. 3 will be "winterized" to make it available for year-round uses.

The goal is to create more public spaces and make the market more pedestrian-friendly.

"The plans are exciting and are definitely doable," said Joseph Kuspa, vice president of Metro Produce.

Many Eastern Market merchants credit the Kilpatrick Administration for the progress that has been made in revitalizing the market.

"We've seen plans and administrations come and go, but this team wants to make it happen," said Kevin Hanson, who owns Johanson Charles Gallery on Division Street. "This Mayor is with it all day."

Kuspa said the City has been the catalyst, and that many merchants who have been ambivalent about past revitalization plans are now getting enthused about this one.

"Once the private landowners see that the City is committed, they will start getting more involved themselves."



*Eastern Market merchants Robert Heide, Kevin Hanson and Joseph Kuspa believe the Eastern Market is poised to be an even bigger asset for the City than it's been in the past.*

Together, the public and private sectors are working to clean up and polish a great jewel.

"We're the largest public market in the U.S. and we are steeped in tradition," said Heide. "The opportunity is definitely here to make something great even greater."



6•30•03

*Municipal Parking Department opens the new Premier Parking Garage, the city's first "pay-on-foot" parking facility.*



7•1•03

*Detroit Zoological Institute assumes management of the new Belle Isle Nature Zoo.*



*A new property maintenance code, designed to crack down on blight, goes into effect.*

## Fire

The Detroit Fire Department reorganized its Emergency Medical Service (EMS) division in June. The restructuring has improved the effectiveness of EMS response times. More paramedics and larger quantities of medical supplies can be deployed more rapidly than before.

In an era of tighter municipal budgets, the department's Emergency Management division secured nearly \$12.7 million in state and federal grants for homeland security and other safety measures. This funding helps protect and secure every Detroit.

## Greater Detroit Resource Recovery Authority

The authority contributed greatly to the City's revenue picture by generating \$38 million from the production and sale of energy products by the Resource Recovery facility. Included in that figure was more than 2.2 billion pounds of steam that was sold to DTE Energy.





Palmer Woods residents Gerry Primak, Robert Perkins, and Stephen Williams are pleased with how the City has been upgrading the old infrastructure in their neighborhood.

## Neighborhood infrastructure gets important upgrades

Detroit has often been called the city of neighborhoods. The City boasts hundreds of neighborhoods with tree-lined streets and well-built homes that can't be replicated in cookie-cutter suburban subdivisions.

But the reality is that many of these neighborhoods have aging infrastructures.

"Over the years, the City has been doing all it can to keep the street lights on, but there is only so much you can do with a system that is more than 80 years old," said Stephen Williams, president of the Palmer Woods Association.

In 2003, the City of Detroit moved forward with its aggressive program to upgrade infrastructures in neighborhoods across town.

The Palmer Woods neigh-

borhood is getting 180 new modern streetlights. The decorative lights are far more efficient and will be easier to maintain. In addition, water and sewer lines have also been upgraded in the neighborhood.

"The City did a terrific job on the water and sewer lines," Williams said. "The contractors were wonderful and the City workers were very responsive to residents' concerns and issues during the construction process."

Neighborhoods are Detroit's heart and soul. And the attention that neighborhoods like Palmer Woods have been receiving from the Kilpatrick Administration has been a refreshing change, according to Williams.

"This administration has been very responsive to the neighborhoods," he said.



7•12•03 Mayor announces the formation of Athletes for a Better Detroit (ABD) at a press conference kicking off ABD Weekend. The organization brings together Detroit athletes to "give back" to the city and its young people.



The Human Rights Department launches the city's Contract Information Tracking Systems (CITS), which will help the City better manage contracts it issues.

7•11•03

City holds world's largest garage sale at Cobo Hall.

JULY  
CONT'D.

## Heroes exemplify true spirit of Detroit

When his tanker overturned on I-75 and erupted into a fireball, Joel Puz thought he would probably never live to see his wife and three children again.

But Puz had three guardian angels watching over him. From a nearby overpass, three local residents, Michael Travis,



## Health & Wellness Promotion Department

The City pledged \$3 million to back the solvency of the Detroit Medical Center.

The Kilpatrick Administration negotiated an inter-local agreement along with Wayne County and the State of Michigan for the creation of a new Detroit Wayne County Health Authority. The agreement will help to address the issue of uncompensated health care in the city and the region.

The City's newly renamed Health & Wellness Promotion Department stepped up efforts to combat substance abuse, receiving a \$1.7 million federal grant over four years.

The department also introduced a novel Youth Ambassador Corps to combat drug use in Detroit schools.

In 2003, family primary care centers operated by the department provided medical care to more than 38,000 residents. In addition, the department's pharmacy has filled 150,000 prescriptions for some 60,000 uninsured and under-insured citizens.



*Mayor Kilpatrick announces the renovation of the Book-Cadillac Hotel.*

The department's health awareness efforts succeeded in a number of areas, including a 52 percent decrease in the number of syphilis cases in the City of Detroit from 2002 figures.

The U.S. Centers for Disease Control and Prevention (CDC) also allocated funds for the Department to establish a strategic plan to eliminate childhood lead poisoning.

7•16•03

*Mayor announces the renovation of Detroit's historic Book Cadillac Hotel*

7•21•03

*City workers ratify AFSCME Non-Supervisory Bargaining Unit Agreement.*

Latoris Shepherd and Cedric Redus, witnessed the accident and raced to the scene.

The three were able to save Puz, who survived with minor injuries.

Mayor Kilpatrick saluted Travis, Shepherd and Redus for their heroics in

turning a potentially fatal accident into a happy ending.

*Detroit Economic Growth Corporation closes deal with Lafarge North American Cement Company to relocate cement silo from the east riverfront to a new industrial area on the west riverfront.*



**A**ugust 14, 2003, 4:21 p.m.

Every Detroiter will forever remember where he or she was when the Great Blackout of 2003 struck Detroit and other major cities in the north-eastern United States.

Instead of panic and chaos gripping Detroit, the city responded in fine fashion, remaining calm and showing a genuine sense of community.

Mayor Kwame M. Kilpatrick and his staff stepped up to meet the challenge with confidence, decisiveness and organization.

Within two hours after the start of the blackout, the City's Emergency Operations Center was fully staffed and up and running. Although every traffic signal was out in the City, the Detroit Police Department helped thousands and thousands of commuters navigate their way home safely.

*Right and Center: Mayor Kilpatrick briefs the media at Detroit Police Headquarters. Below: Chief Ella Bully-Cummings talks with Assistant Chief Walter Shoulders, with media and police officers behind.*

# BLAC



The Detroit Fire Department quickly mobilized, establishing backup water sources for fire suppression and conducting numerous elevator rescues.

***"This is a tremendous opportunity for the city of Detroit to show what we're made of."***

— Mayor Kwame M. Kilpatrick

One of the City's biggest concerns during the ordeal was the health and welfare of senior citizens who were

**THURS**  
8•14•03

4:21 P.M.  
Detroit experiences a total blackout as 2.1 million people in southeastern Michigan lose power.

5 P.M.  
City activates Emergency Operations Center, which is almost immediately fully staffed and operational.

6 P.M.  
The Detroit Water & Sewerage Department (DWSD) issues a boil-water advisory.

7 P.M.  
Mayor Kilpatrick calls local media outlets to update them on City's action plan for the blackout.

DUSK  
City experiences a relatively quiet night.

**FRI**  
8•15•03

9 A.M.  
Mayor Kilpatrick holds first of three press briefings.

12:30 P.M.  
Power is restored to 330,000 customers.



***"We're just patrolling. Our city's OK."***

— Leon Tyner  
Detroit resident quoted  
in the Detroit Free Press

***"Sometimes it takes a crisis to get to know your neighbor."***

— Paul Hohendorf  
Detroit resident quoted in the Detroit News



# KOUT

vulnerable to the heat. With more than 1,200 seniors living in high-rise buildings, most were homebound during the blackout. In addition to checking

on the seniors' well being on a regular basis, City workers delivered food and more than 200,000 bottles of water during a 36-hour period.

The City quickly opened cooling centers at three local schools. Backup generators were put in place at all police precincts and firehouses.

As night fell on the city, the eyes of the nation turned to Detroit, expecting mischief and mayhem. Instead, they saw a community that was rallying together. Neighbors were helping neighbors, sharing food, ice and friendship.

Throughout the blackout, Mayor

Kilpatrick and other City officials kept the public informed and reassured them with frequent press briefings broadcast by local radio and TV stations.

The lights started coming back on in isolated areas on Friday, August 15, and full power was restored the following day. But the City and the region were still faced with rolling blackouts during the ramp-up period.

As a safety precaution, the Detroit Water & Sewerage Department issued a boil-water advisory that was in effect through Monday, August 18.

In the blackout's aftermath, national media gave the Mayor high marks for how the City handled and responded to the crisis, especially for how the City's various public safety agencies coordinated efforts.

Federal officials credited the Mayor's Homeland Security Strategy, which was initiated in April 2002, for the City's strong emergency management preparation and performance.



**2:45 P.M.**  
Six water tankers arrive at Detroit City Airport for citizens.

**4:05 P.M.**  
Additional water tankers arrive at four local hospitals.

**5 P.M.**  
Power restored to 700,000 customers.

**7 P.M.**  
Power restored to 1.2 million customers.

**10 P.M.**  
Mayor Kilpatrick holds second press briefing.

**DUSK**  
City experiences another calm night.

**10:45 A.M.**  
City's water and pumping stations and main sewage facility are fully operational.

**11 A.M.**  
Power restored to 1.5 million customers throughout region.

**1 P.M.**  
Mayor Kilpatrick holds third press briefing. Boil-water advisory remains in effect.

**SAT**  
8•16•03



Workers get a generator up and running at Detroit Police Headquarters.

***"We're having no problems. People need help, I want to help."***

— Faris Dawood  
Detroit gas station owner  
quoted in the Free Press

## Historical

Three exciting exhibits—Techno; Guts, Games & Glory; and City on the Straits—at the Detroit Historical Museum increased 2003 attendance by an impressive 32 percent. Creative promotions boosted weekend admission revenue by 24 percent from previous years.



*In January, the Detroit Historical Museum opened a special exhibit called "Techno: Detroit's Gift to the World." Cutting the ribbon to open the exhibit are Mayor Kilpatrick, and, left to right, State Rep. Samuel "Buzz" Thomas, State Rep. Bill McConico, Historical Department Director Dennis Zembala, Eddie Fowlkes, Derrick May and Juan Atkins. Fowlkes, May and Atkins are innovators of Techno.*

The museum's Fourth Friday Mayor's Time program reached out to more than 200 young people during its first five months.

The department expanded hours of operation at Historic Fort Wayne and at the Dossin Great Lakes Museum on Belle Isle.

## Human Resources

During the past 12 months, the City successfully negotiated new labor agreements on wages and benefits that will both strengthen the City's long-term financial outlook and provide fair compensation to employees and retirees.

The department expanded its Tuition Assistance Program, eliminating up-front costs for employees who are pursuing higher education. The amount of tuition reimbursements was also increased.

In terms of recruiting City employees, the department introduced upgraded software

that enables prospective workers to complete online applications, improving the efficiency of the hiring process.

## Human Rights

In 2003 the Human Rights Department added two new certification categories for businesses: Detroit-headquartered businesses and Detroit-based businesses. The Mayor signed an executive order that directs all City departments to award 30 percent of the total value of all City contracts to those two types of businesses.

The department also published an expanded register that lists businesses that have been certified by the City. The intent is to publicize certified firms and their services to other private- and public-sector organizations.

## Human Services

Through its Head Start program, the Human Services Department reached out to 7,497 children and their families during 2003, an increase of 15 percent compared to the year before. The program promotes the full intellectual, social and emotional development of children.



# AUGUST

*The Human Rights Department launches the Detroit Means Business campaign, which promotes the use of city-based businesses by both the private sector and the public sector.*

8•9•03

*City employees volunteer time to participate in annual Paint the Town program.*

8•14-16•03

*City experiences the Great Blackout of 2003.*

# Detroit hosts Football Classic



When Ford Field opened, it offered the promise of luring signature events to Detroit, with out-of-town tourists and their spending money. A year later, Ford Field lived up to this promise.

The first Detroit Football Classic pitted Florida A&M against Alabama State





The department also facilitated the City's Utility Assistance Program, which has committed \$1.5 million to help low-income residents avert heating and electricity shut-offs for non-payment of utility bills.

To address the problem of homelessness, the department created a comprehensive database that will help various social service agencies track homeless individuals and the treatment and counseling they have received.



*Mayor Kilpatrick steps into the broadcast booth during the first annual Detroit Football Classic.*

## Information Technology Services

The ITS Department introduced new Geographic Information System (GIS) applications that allow end-users to more easily manipulate GIS data and inquiries. Individuals can now access the wealth of information available through the City's expanding GIS products line.

## Law

The City's Law Department negotiated and facilitated consent decrees with the Department of Justice (DOJ) and the Detroit Police Department. This concluded a 30-month investigation that started prior to the Kilpatrick Administration.

The Department also achieved favorable litigation and appellate victories, while using staff attorneys versus reliance on outside counsel.

## Municipal Parking

To meet the increased demand for parking created by new downtown developments like the Hard Rock Cafe, the City opened the new Premier Underground Parking Garage on Woodward Avenue.

The Municipal Parking Department also introduced new technology that allows the City to effectively collect outstanding fines from parking violations.

*Health & Wellness Promotion Department's Bureau of Substance Abuse hosts White House official as part of national drug prevention and intervention initiative.*

8•28•03

*Act 312 arbitration agreement reached with Detroit Police Officers Association.*

*Freedom schooner Amistad docks at Hart Plaza for public tours.*

8•30•03

*First annual Detroit Football Classic held at Ford Field*



University. In addition to the game, the Classic featured a Battle of the Bands showdown at halftime.

One prominent Florida A&M alumnus, Mayor Kilpatrick, stepped into the broadcast booth during the game to provide some color commentary.

The Classic was a sellout, drawing fans and alumni of the two schools from all over the country, jamming hotels and restaurants for the entire Labor Day weekend.

## Neighborhood City Halls

In an effort to be more responsive to residents, the City put more resources and emphasis on the 10 Neighborhood City Halls.

During 2003, each Neighborhood City Hall office added Wednesday evening hours to be more accessible to those citizens.

NCH staff worked with residents on numerous issues. One major success was helping city residents realize more than \$3 million in savings through Homestead tax credits and home heating rebates.

## Planning & Development

Even with an economic slowdown, 2003 was a robust year for development in Detroit.

Three prominent companies either relocated to Detroit or announced plans to do so. Compuware Corporation and EDS brought thousands of new workers downtown from suburban locations. And the City received a nice Christmas present in early December when OnStar, a division of General Motors, indicated it was relocating its operations from the I-75 corridor to the Renaissance Center.



*Campus Martius Park will become Detroit's new town square when it opens in 2004. Turning dirt at a groundbreaking ceremony in June are, from the left, Michigan Governor Jennifer Granholm, Detroit 300 Conservancy Chair Edsel Ford, Compuware Corporation Chairman & CEO Peter Karmanos, and Detroit Mayor Kwame Kilpatrick.*

The City continued to gear up for Super Bowl XL in 2006. Work began in the summer on a \$147-million renovation of the long-shutter Book-Cadillac Hotel. A new revitalization plan for the lower Woodward corridor also moved forward.

The Planning & Development Department received more than \$61 million from the U.S. Department of Housing & Urban Development to fund various community development activities.

The department also generated more than \$21 million for the City in surplus land sale proceeds. This includes more than \$16 million derived from the sale of the former Detroit House of Corrections site in western Wayne County.

Another economic development arm, the Office of Neighborhood Commercial Revitalization, attracted 29 new businesses to five commercial districts across town.



*The American Association of Zoos & Aquariums awards the Detroit Zoological Institute's Arctic Ring of Life with a significant achievement award.*



*City is officially awarded Major League Baseball's 2005 All-Star Game.*

*Detroit Fire department implements EMS ECHO units.*

# SEPTEMBER



## City salutes Shock

Detroit's heritage as a sports town is long and storied, with its pro teams winning their share of world championships.

Some teams have done the victory lap more often and more recently than the others have.

In 2003, our established franchises took a back seat to the new kids on the block, the Detroit Shock. The champions of the Women's National Basketball Association, captivated the city last summer during their championship run.



The new businesses employ a total of 75 people and represent an investment of more than \$3 million.

A new loan program for small businesses to make façade improvements to their storefronts was launched in 2003. The program is a partnership between the City, National City Bank and the Hudson-Webber Foundation.

A similar grant program for businesses located in the Empowerment Zone was launched in November in partnership with the Empowerment Zone Development Council.

## Police

Ella Bully-Cummings appointment as Chief on Nov. 3 heralded a new day for the department. While the nameplate on the chief's door at 1300 Beaubien was different, the department's commitment to sweeping reform remained constant.

DPD is enacting new policies governing how its officers use force and how prisoners are arrested and detained. These new policies will enable DPD and the City to bring about real and lasting reforms in the department.

*Mayor Kilpatrick announces Ella Bully-Cummings as Chief of Police at a Nov. 3 press conference. Joining the Chief at the press conference are Assistant Chiefs Walter Shoulders (left) and Harold Cureton (right).*



DPD made significant progress in making Detroit's streets safer. The department collaborated with other local law enforcement agencies and arrested more than 2,000 fugitives. Removing these individuals with criminal backgrounds from the street stops crime and increases community safety.

A narcotics blitz in December resulted in 19 felony and 39 misdemeanor arrests, along with 61 not-in-custody warrants. The blitz served as powerful evidence of DPD's zero-tolerance policy regarding drug activity.

In a housekeeping effort, the DPD purged its property room, destroying 39,621 guns and more than 37,000 narcotics items.



*The new Farwell Recreation Center opens.*

*Detroit River Conservancy expands focus to west riverfront.*

*Senior Citizens Department hosts annual appreciation day at Detroit Light Guard Armory*

9•15•03

*The Office of Neighborhood Commercial Revitalization introduces a new loan program that will help small businesses expand their operations, hire additional staff, and upgrade the appearance of their storefronts.*

The City saluted our sports heroes with a special rally in front of the Spirit of Detroit statue. Thousands of sports fans turned out to cheer the Shock and show the world that Detroit is once again the "City of Champions."



## Mother and daughter are thriving thanks to "Head Start"



Marlena Neal and her daughter, Jada, inside their home on Faust Street in northwest Detroit

Marlena Neal didn't have a very happy childhood. "I never had a relationship with my mother, and I bounced from foster home to foster home."

When she became pregnant while attending college at age 19, she stayed with the family of her child's father for awhile, but things didn't work out. Then she had to sleep wherever she could, even on the sidewalk out in the cold.

But the Head Start program, operated by the City's Human Services Department, has made life better for Neal and her daughter, Jada, who is now four years old.

"Jada has flourished this past year thanks to Head Start," Neal said. "And my parenting skills have been enhanced tremendously."

Neal said the City staff workers at Head Start continue to help her realize her potential.

During 2003, Neal received two college degrees in 2003, an associate's in business administration from Wayne County Community College District and a bachelor's in public relations and communications from University of Michigan-Dearborn.

"Head Start has been a wonderful experience for me and my daughter," Neal said.



9•23•03

City hosts Small Business Town Hall Meeting at Cobo Hall that brings small businesses together with Mayor and City department heads.

9•28-30•03

Detroit draws prominent global business leaders to the first U.S.-Arab Economic Forum.

SEPTEMBER  
CONT'D.

## Mayor takes on liquor stores





## Public Lighting

The Public Lighting Department began a major modernization of City street lights. Work began on the installation of nearly 1,000 new street lights on Eight Mile Road, on Oakman Boulevard, and in the Palmer Woods neighborhood.

Plans were also finalized for the installation of new street light systems in five other neighborhoods and along seven other major thoroughfares.

During 2003, the department also generated \$800,000 from the sale of excess fuel oil.

## Department of Public Works

The Department of Public Works revamped its trash collection schedule for the first time since the early 1980s. The result is a cleaner and more efficient way of handling refuse and bulk collection for Detroit's 300,000-plus households.

During 2003, every vacant lot in the city received an additional grass-cutting. Previously, the City only did three cuttings per year. Adding a fourth has greatly improved the

appearance of the city and has significantly reduced illegal dumping.

The department began modernizing 43 traffic signals across town, resurfaced 160 miles of City-owned roads, and placed 615 new trash containers on street corners and public areas.

## Recreation

Citizens greeted a new 10-day grass cutting policy instituted at all Detroit parks with great fanfare. A second shift of maintenance workers added by the Recreation Department has greatly improved the cleanliness of City parks and recreation facilities. And all City parks were cleaned immediately after the Freedom Festival Fireworks.

The department initiated numerous capital improvement projects during 2003. Renovations or site enhancements were completed at the Belle Isle playscape, the Hawthorne and Manz playfields, the Henderson Marina and



*The Kids Kingdom playscape opened on Belle Isle in July. The playscape is accessible to disabled children and has a rubberized base to prevent injuries.*

the Rogell golf course. Major repairs were completed at the Considine, Tindal and Adams/Butzel recreation centers.

City officials turned the shovel for groundbreaking at two new football fields and cut the ribbons for the dedication of five new ball fields.

To ensure the safety of kids who play in the parks, department officials conducted a comprehensive safety check of all equipment and facilities during the year.



10•1•03

# OCTOBER

*2003 Angels' Night officially kicks off with Oct. 1 press conference at Butzel Recreation Center. First of four City employee walks takes place on Oct. 4.*



*Detroit Police Department officer Royce Hill recognized as Michigan's top cop by the National Association of Police Officers.*

One impediment to the city's renaissance is a proliferation of liquor stores throughout Detroit's neighborhoods. In December, Mayor Kilpatrick announced a five-point plan to crack down on liquor store practices like selling liquor to minors, carrying drug paraphernalia and operating with code violations.

The plan includes a moratorium on the opening of any liquor and beer/wine stores in the city, as well as a retroactive ban that will force any store selling liquor or beer/wine from operating within a quarter-mile of any school.

A major component of the plan is to eliminate signage that says "Liquor" from

storefronts.

One storeowner, Sam Munaco, stepped forward and painted over all of the "Liquor" signs from his Mack-Bewick Market, which he's operated since 1962.

"I think it's the right thing to do," Munaco said. "And I hope other store owners will join in."



Since Mayor Kwame M. Kilpatrick took office in 2002, he has continued his unwavering dedication to three things that together, are the banner of the Kilpatrick Administration: kids cops clean.

# kids cops



Mayor Kilpatrick greets volunteers at the Angels' Night Kickoff Rally.

Under these priorities, Mayor Kilpatrick has launched a number of key initiatives that each year help keep our city clean, provide after-school programs for kids, and keep our neighborhoods safe.

activism that is unparalleled. Citizens turned out in 2003 in record numbers for community initiatives including Motor City Makeover, Mayor's Time and Angels' Night.

## Motor City Makeover

What's the result of four weekends in May and more than 58,000 volunteers?

The answer is a cleaner community still beaming with pride.

The second annual Motor City Makeover gave Detroit a thorough 2003 spring cleaning. Teams of volunteers from all quadrants of the

A total of 144 parks and 582 vacant lots were cleaned. The City towed away 2,769 abandoned vehicles. And volunteers bagged 4,300 tons of trash.

## Mayor's Time

There's no question that children represent our city's future. In 2003, the Mayor's Time initiative pointed 61,000 Detroit students toward a better future. This number represents the number of students enrolled in



In 2003, Mayor Kilpatrick invited Detroit residents, businesses, community groups and faith-based organizations to join him in helping make Detroit a greater place to live, work, play and prosper.

city brought rakes, shovels, garbage bags and a lot of elbow grease. Their mission was to cleanup parks, fields, alleys and other public areas.

Hundreds of businesses cleaned their storefronts and homeowners painted front porches and planted flowers.

Mayor's Time, more than 28 percent of the school-aged population of Detroit.

Mayor's Time consists of quality, stimulating after-school programs that help guide and direct the youth of our city.

The number of Mayor's Time providers,



# clean



kids cops clean...

organizations and individuals that conduct and monitor after-school activities, grew to more than 600 in 2003.

The initiative also received a major boost from Intel Computers, which created four Intel Computer Clubhouses. These clubhouses are equipped with the latest computer technology that introduce kids to the "wired" world and inspire their imaginations. The clubhouses are located at the Northwest Activities Center, Latino Family Services and the James and Lynelle Holden and the Lloyd H. Diehl Boys and Girls Clubs.

In addition to the \$1.7-million investment by Intel, the Mayor's Time initiative secured over \$10 million to support after-school programming in the city.

Angels volunteered by patrolling their neighborhoods or providing support at local Neighborhood City Halls. Others simply turned on their porch lights from dusk to dawn.

Businesses small and large supported the effort, donated goods and services to help feed volunteers and provide supplies. Block clubs, churches, citizen patrols and community groups organized patrols, enlisted volunteers and opened their doors.

## Community Call to Action

As 2003 drew to a close, Mayor Kilpatrick unveiled a new mentoring initiative to more actively involve parents and volunteers in the lives of Detroit school children.

The Community Call to Action initiative will also recruit volunteers to serve as mentors for children who don't have support at home.

The initiative will include partnerships with Big Brothers/Big Sisters, the Detroit



Mayor Kilpatrick announces a Community Call to Action at Brenda M. Scott Middle School.



## Angels' Night

During Angels' Night 2003, a record number of volunteers, more than 46,000 people, turned out and helped the City record one of its safest Halloween seasons ever.

And more than 2,000 students also got involved by participating in the City's annual Angels' Night Poster, Essay and Oratorical Contest.

Angels' Night 2003 was truly a success, and a shining moment for the City of Detroit.

Urban League, VIP Mentoring, and many more.

Parents also are being challenged to get more involved in their children's education by pledging to read with them for at least an hour each day.

## Cleaner, more reliable buses pleases regular passenger

Angela Green used to dread the bus ride to and from her job at the Wayne County Community College District's administrative offices on West Fort Street in downtown Detroit.

"It was absolutely horrible," Green recalled. "The buses ran late or didn't show up at all. And they were also filthy."

It seemed to Green that nobody cared. "I would complain and report problems, but nothing was ever done."

Green noticed a dramatic change for the better about a year ago. "It seemed like a light clicked on at D-DOT about providing better customer service."

Now the commutes between work and her St. Aubin Street home are much more enjoyable. "If our bus is running late, a D-DOT road supervisor comes by to look into it, and will call over another coach for us if there is a problem," Green said.

The buses are also spic-and-span.

D-DOT's new customer service focus is a welcome change to Angela Green.

"We feel like D-DOT cares about us," she said. "They treat us like we are important."



*Friendly, customer-focused bus drivers make Angela Green's daily commute more pleasant.*



*Detroit Fire Department observes Fire Prevention Week with parade, open houses around the city and fire safety programs.*



OCTOBER  
CONT'D.

*The Human Services Department sponsors Mind Power 2K3 Technology Conference that is designed to get youths interested in technology careers.*

*The Buildings & Safety Engineering Department begins issuing certain building permits at two Neighborhood City Hall locations.*



## Team Kilpatrick makes a difference



## Senior Citizens

In 2003, the Senior Citizens Department made contact with at least 28,443 seniors, providing a wide range of services from home-delivered meals to transportation.

The department held four special events during the year to honor the many contributions that seniors have made to Detroit. More than 4,000 seniors attended these events.

## Water & Sewerage Department

DWSD maintained its "AA" bond rating for both the water and sewer systems, which means the City can borrow money at much lower interest rates to fund major DWSD capital improvement projects.

The department eliminated \$43 million of contracts for projects that weren't absolutely necessary or could be performed in-house.

In November, the department began implementing a new state-of-the-art customer billing system. This system will enable residential

*Mayor Kilpatrick greets a few of Detroit's finest senior citizens at a special reception in August at the Manoogian Mansion.*



10•26•03

*Detroit is the site of the Democratic Presidential Debate sponsored by the Congressional Black Caucus.*

10•27•03

*The Lower Woodward Corridor Improvement Program begins with demolition of streetscape elements along Washington Boulevard.*

*Intel Computers partners with the City to open four Intel Computer Clubhouses.*



Team Kilpatrick is a group of Mayoral appointees who participate in a variety of community service projects, from bowling to raise money for Big Brothers Big Sisters to serving meals at the Inner City Sub Center. Team Kilpatrick stepped forward during the 2003 holiday season to partici-

pate in the annual Adopt-A-Child Christmas program (photo left).

This effort calls on volunteers from all walks of life to provide needy children with gifts as well as time and love. In 2003, more than 2,000 kids received gifts. More importantly, they will continue to receive

nurturing and guidance from their 'adoptive' parents throughout the year.

## Volunteers rally behind Jefferson-Chalmers district

All across Detroit, people are discovering that opportunities for redevelopment are abundant. But one challenge the City faces is preserving unoccupied buildings until re-development is ready to occur.

During the 2003 Motor City Makeover in May, a group of volunteers on the east side took it upon themselves to properly boardup the Chalmers Building, a three-story structure on East Jefferson.

The City and the Jefferson East Business Association (JEBA) secured the plywood and a local Sherwin-Williams store supplied gray paint. A group of neighbors did the rest.

"We wanted to make the building look presentable and make sure it was boarded up properly," said James Jackson, who owns and operates Jack Rabbit Towing in the neighborhood. "The residents and businesses in the area are really committed to making this area look great."

The neighbors were joined in their effort by Mark Bottai, a developer who has been rehabing a building across the street. It's the type of teamwork that sets Detroit apart from other cities.

"Things are going on in this neighborhood, and the future has never looked better," said Chris Garland, a development specialist with JEBA. "And the reason is because of committed neighborhood guys like James Jackson who are leading the way."

As for the Chalmers Building, the City and JEBA are working to line-



Chris Garland and James "Jack Rabbit" Jackson (right) stand in front of the Chalmers Building that neighbors boarded-up during Motor City Makeover 2003.

up a developer who can convert it into a mixed-use residential and commercial property.

Given all of the positive energy along the East Jefferson corridor, developers are probably already standing in line.



Detroit Water & Sewerage  
Department implements new  
state-of-the-art electronic cus-  
tomer billing system

11•3•03

City's first female chief of police, Ella Bully-  
Cummings, assumes leadership of Detroit  
Police Department.



# NOVEMBER

## Community leaders support Mayor's school plan



Mayor Kilpatrick's plan for public school reform received support from hundreds of community leaders.

The plan allows accountability and stability in leadership, direction and staffing, coupled with the restoration of an elected school board.

In December, at a rally at the Shrine of



## Zoo

The Detroit Zoological Institute maintained its status as one of the finest zoos in North America in 2003.

One of several new projects is the new Ford Center for Environmental and Conservation Education, a 38,000-square-foot facility that will use the latest in interactive technology to teach children about the natural world.

The Zoo is building a state-of-the-art Animal Health Complex that will feature the most modern animal health care technology and equipment. A new exhibit that will showcase the Great Apes of Harambee is also under construction.

In July, the Belle Isle Nature Zoo began regular operations, completing its conversion to a nature center.

*Michigan's leaders, including U.S. Senator Debbie Stabenow, Mayor Kilpatrick, and Governor Jennifer Granholm, pressed for additional federal homeland security funding for Detroit at a rally in March. In November, Stabenow and U.S. Senator Carl Levin announced that Detroit would receive a \$13.7-million Federal Urban Area Security Initiative grant.*



*A new partnership to boost homeownership in Detroit was announced in March by Bank One and FannieMae. The program will help working families who can afford a monthly mortgage payment but cannot come up with a down payment. Mayor Kilpatrick and U.S. Rep. Carolyn Cheeks-Kilpatrick, joined Bank One and FannieMae officials in making the announcement.*

11 • 20 • 03

*Recreation Department announces restoration project of 41-acre Blue Heron Lagoon and creation of special sturgeon spawning reef.*



*The Human Rights department implements new certification and procurement policies.*

the Black Madonna, a dozen community leaders representing various organizations took the stage and voiced support for the Mayor's plan.

Jaramogi Menelik Kimathi, leader of the Shrine of the Black Madonna, saluted the Mayor for accepting the responsibility, as did the Rev. Jim Holley, pastor of the Historic Little Rock Baptist Church.



Other leaders and organizations who endorsed the plan include Detroit Renaissance, New Detroit, the Detroit Parent Network, Michigan State Rep. Triette Lipsey Reeves, SEIU Local 79 President Willie Hampton, Attorney Larry Patrick, School Board member Geneva Williams, and UAW Region 1A Director Jimmy Settles.



# Missing no more: Street sign returns after 37 years

If every car had a Global Positioning System (GPS) unit, a missing street sign on the corner probably wouldn't have been a big deal. But since most cars don't have them, the street sign that had been missing at the corner of Howell and Nowack Streets for 37 years was definitely a major concern to local residents.

"It was embarrassing," said Lucy Garcia, who lives on Howell. "People couldn't find my house. We literally had to run out to the corner and wave people in."

Corralling wayward house guests or lost pizza delivery vehicles was one thing. But residents were concerned that police, fire and EMS vehicles might also have trouble finding their street.

Fortunately, an emergency like that never happened. But the residents were still frustrated, and rightfully so. They felt their pleas were falling on deaf ears fol-

lowing decades of inaction by the City on the issue.

In July, Garcia had an opportunity to speak with members of the Kilpatrick Administration at a community meeting.

"I told them it wasn't fair that we don't have a street sign on our corner," she said. "They agreed and told me they would take action."

A little more than 30 days later, a new street sign was installed at the corner of Howell and Nowack Streets.

"I was very pleased that my concern was heard and acted on," Garcia said.

A missing street sign may not be a big priority to some people, but it definitely matters to Garcia and her neighbors.

"And it mattered to Mayor Kilpatrick and his staff, since they took promptly took care of our problem," Garcia noted.



Lucy Garcia and her neighbors no longer have to run out to the corner to flag down visitors.



Mayor Kilpatrick appoints the first Mayor's Youth Council consisting of 30 high school juniors and seniors from Detroit public and private schools. The council will serve as a forum to foster communication between City government and the youth of the city.



12•8•03

Mayor Kilpatrick and Detroit Public Schools CEO Kenneth Burnley unveil Community Call to Action initiative to get parents and volunteers more involved with Detroit school students.



## DECEMBER



# Reach Out to your City of Detroit elected officials

## Letters to Detroit City Council Members can be sent to:

1340 Coleman A. Young Municipal Center  
2 Woodward Ave, Detroit, MI 48226



**Mayor**  
**Kwame M. Kilpatrick**  
1126 Coleman A.  
Young Municipal Center  
2 Woodward Ave.,  
Detroit, MI 48226  
(313) 224-3400



**Council President**  
**Maryann**  
**Mahaffey**  
(313) 224-4510



**Council**  
**President Pro Tem**  
**Kenneth V.**  
**Cockrel, Jr.**  
(313) 224-4505



**City Clerk**  
**Jackie L. Currie**  
200 Coleman A. Young  
Municipal Center  
2 Woodward Avenue,  
Detroit, MI 48226  
(313) 224-3260



**Council Member**  
**Sharon McPhail**  
(313) 224-4530



**Council Member**  
**Sheila M. Cockrel**  
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**Council Member**  
**Alberta Tinsley-**  
**Talabi**  
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**Council Member**  
**Kay Everett**  
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**Barbara-Rose**  
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**Council Member**  
**Alonzo W. Bates**  
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**Council Member**  
**JoAnn Watson**  
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To be continued



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